

# Kelsey-Seybold Virtual Health

## It's Efficient. It's Convenient. It's Kelsey-Seybold Quality.

Kelsey-Seybold's Virtual Health program means you, or your child, can get convenient medical care for a number of conditions when and where you need it. With E-visits or Video Visits, your care is delivered by a Kelsey-Seybold board-certified provider who can access your medical record and send prescriptions to the pharmacy of your choice.



### Primary & Specialty Care Video Visits

Have a real-time conversation with a Kelsey-Seybold board-certified provider.

**365 Days a Year!**

**Days, Evenings, and Weekend Hours**



Schedule on the MyChart App

**Cost:** Your primary care or specialty care office visit co-pay.\*

#### Primary Care

##### 50 Conditions

Adult Video Visits  
(18 years+)

- Cold/flu
- Ear infection
- Eczema
- GERD
- Laryngitis
- Shingles
- Sprained ankle/knee

##### 24 Conditions

Pediatric Video Visits  
(4-17 years)

- Acne
- Allergy
- Burns
- Cold, flu, or sinus infection
- Diarrhea
- Lice
- Rash

#### Specialty Care

- Endocrinology
- Gastroenterology
- Neurology
- Post-Op Orthopedic Surgery
- Post-Op Plastic Surgery

- Pulmonary Medicine
- Supportive Medicine
- Urology
- OB/GYN

Spanish language adult Video Visits also available.  
(Select Carlos Rivera, M.D. or Isabel Garcia, M.D.)

### Adult & Pediatric E-visits

Get a response from a Kelsey-Seybold board-certified provider **in an hour or less!**

Mon. – Fri., 8 a.m. to 9 p.m.

Sat. & Sun., 10 a.m. to 4 p.m.

E-visits are available on:



MyChart App



MyKelseyOnline.com  
Your Secure Health Portal

##### 20 Conditions

Adult E-visits  
(18 years+)

- Allergy
- Anxiety
- Back pain
- Cold/Flu
- Cough
- Diarrhea
- Gastroesophageal reflux
- Red eye
- Sinus problems
- Sore throat
- Urinary (bladder) infection
- Hypothyroidism, and more.

##### 11 Conditions

Pediatric E-visits  
(4-17 years)

- Allergies
- Cold
- Constipation
- Cough
- Diarrhea
- Flu
- Heartburn
- Red eye
- Sinus problems
- Acne
- Rash

**Cost:** The fee for an E-visit will depend on your company's specific health insurance plan. Log in to your MyKelseyOnline account for pricing.

Go to [kelsey-seyboldvirtualhealth.com](http://kelsey-seyboldvirtualhealth.com) for the latest information.

If you don't have a MyKelseyOnline account, call the MKO Help Line at 713-442-6565.

\*Video Visits are a covered benefit for many health plans and will accumulate to your MOOP. Check with your health plan for more details. Please note that controlled substances and narcotic pain medications cannot be prescribed.